



The Eastgate Theatre has carried out a Covid-secure risk assessment for the whole building, and needs your help to ensure that all events take place as safely as possible. You are therefore requested to:

- Book your ticket at least 24 hours in advance, either by phone or in person. Physical distancing requirements mean that specific seats have to be allocated to maximise audience capacity.
- Collect your tickets in advance if you can, or arrive a little earlier than usual to pick them up, so that there is no congestion at box office.
- Go straight into the studio, where you will be able to wait on socially distanced seats while the auditorium is prepared for the audience.
- If the event has an interval, you will be invited to pre-order drinks or ice creams while you are waiting in the studio.
- An usher will invite audience members whose ticket/s include either seat 1 or seat 12 to make their way to the auditorium first; followed by those whose tickets include either seat 6 or seat 7.
- Once you are seated in the auditorium you can remove your face covering; however please put it on again before leaving the auditorium, either at the interval or at the end of the event
- ENJOY THE SHOW
- If there is an interval, pre-ordered drinks will be served downstairs, while an usher will move up the central aisle with a tray of ice creams
- At the end of the event please stay in your seat. Ushers will first assist anyone needing to use the lift; and then invite audience members to leave row by row, using either the stage level doors or the rear door leading to the spiral staircase.
- Hand sanitiser units are available for use at each auditorium exit, as well as in the foyer downstairs
- Please DO NOT attend if you or anyone in your household has any of the symptoms associated with Covid-19 (persistent cough, shortness of breath, high temperature, loss of taste or smell)

Thank you for your help, and for continuing to support the Eastgate Theatre